

SB 272 – Public Records Act Enterprise System Catalog
Town of Apple Valley

System Vendor	System Product	System Purpose	Primary Custodian	Frequency	
				Collected	Updated
Accela Inc.	Government Outreach	Code Enforcement Case Database System	Code Enforcement	Daily	Daily
Accela Inc.	Government Outreach	Public Requests Management System	Town-wide	Daily	Daily
Active Network	CLASS	Recreation Management System	Parks & Recreation	Daily	As needed
Adobe	Adobe	In design and Photoshop Applications System	Town-wide	Daily	As needed
Adopt-a-Pet	Adopt-a-Pet	Adoption Advertising System	Animal Services	Daily	Daily
American Computer Services	ACS/Procom Plus; ACS/My Online Bill	Trash/Sewer Billing System; Mailing/Payment Processing System	Environmental & Transit Services and Finance Department	Daily	As needed
Esri, Inc.	ArcGIS	Geographic Information System	Environmental & Transit Services and Public Works Department	Daily	As needed
FileMaker Pro 14	File Maker Pro	Database software, Project Management, and Permit Issuance	Town-wide	Daily	As needed
Granicus	Granicus	Website Content Management System	Town Clerk's Office	Bi Monthly	As needed
HDL	HDL	Business Licensing Process System	Finance Department	Daily	As needed
Jack Henry and Assoc	Check 21/Remit/Plus	System to electronically process digital transactions	Finance Department	Daily	As needed
Microsoft Office 2007	Microsoft Corp.	All Microsoft Suite Applications including Word Processing and Power Point	Town-wide	Daily	As needed
Mission Communications Services	Supervisory Control & Data Acquisition/SCADA	Wastewater Communications System	Environmental & Transit Services, Public Works	Daily	As needed
Microsoft Outlook	Exchange	Email System	Town-wide	Daily	As needed
Muni Code	Muni Code	Online Search Tool	Town Clerk's Office	Bi Weekly	Quarterly
OS Ticket	OST Ticketing	In-house Communications System	Town-wide	Daily	As needed
Questys	Questys	Document Management System	Town-wide	Daily	As needed
Jack Henry and Associates	Remit Plus	Imaging Solutions System	Town-wide	Daily	As needed
SCAG	GIS	Geo-database Management System	Planning	Daily	As needed
Shelter Pro Software	Shelter Pro	Records Management System	Animal Services	Daily	As needed
Tyler Technologies	Eden	Integrating/streamline System	Town-wide	Daily	As needed
Track Star	Track Star	Performance Appraisals System	Town-wide	As needed	As needed
Vision Internet	Website	Town webpage postings	Town-wide	Daily	As needed
Zasio	Versatile Professional	Records Management System	Town Clerk's Office	Daily	Weekly