

Town of Apple Valley

Code Enforcement

Thanksgiving Day

“Talking Trash”

November 2015

NEIGHBORHOOD CLEAN-UP



Code Enforcement conducted a Neighborhood Clean-Up at Bear Valley and Multnomah Rd. on Saturday November 7, 2015 between the hours of 9 am and 3 pm. During that time 96 citizens participated in the event bringing a total of 23 tons of trash & debris and 1.5 tons of recyclables. Twelve containers were utilized from Burrtec to collect the trash & debris and recyclables. Prior to the event, staff canvassed a designated area notifying residents of the upcoming clean up by handing out flyers. These events allow residents to remove potential blight issues voluntarily.

Inside this issue:

Proactive and Reactive Cases	2-3
Property Maintenance Inspection Program	4
Graffiti Abatement Program	5
Community Enhancement	6
Code Enforcement Spotlight	7
Code Enforcement on the Web	8

Top “5” Code Violations in November

- Graffiti
- Trash & Debris
- Illegal Dumping
- Tires
- Overgrown Vegetation

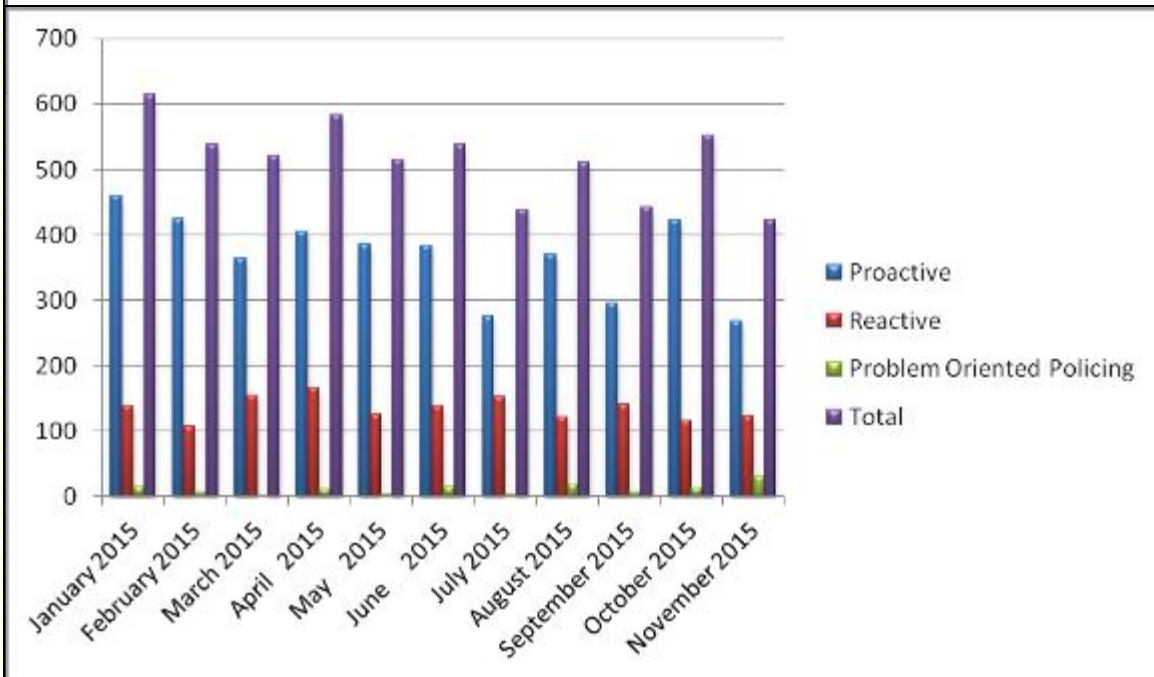
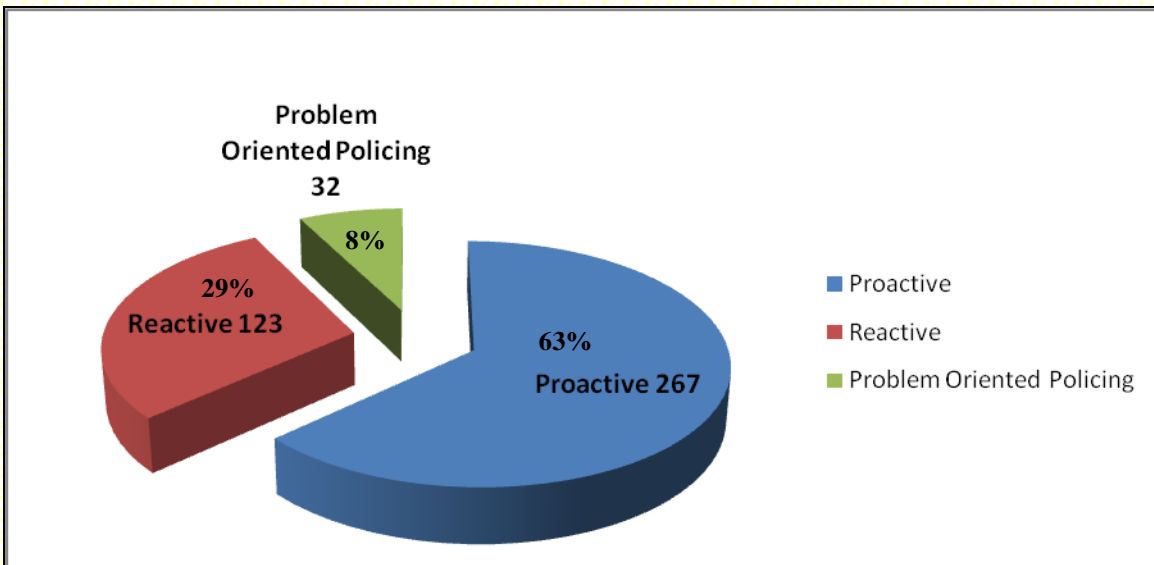
PROACTIVE AND REACTIVE CASES

267 Proactive Cases Were Opened by Officers

32 P.O.P. Cases Were Opened

Officers Responded to 123 Reactive Cases

422 Total Code Enforcement Cases Were Opened in November



PROACTIVE AND REACTIVE CASES



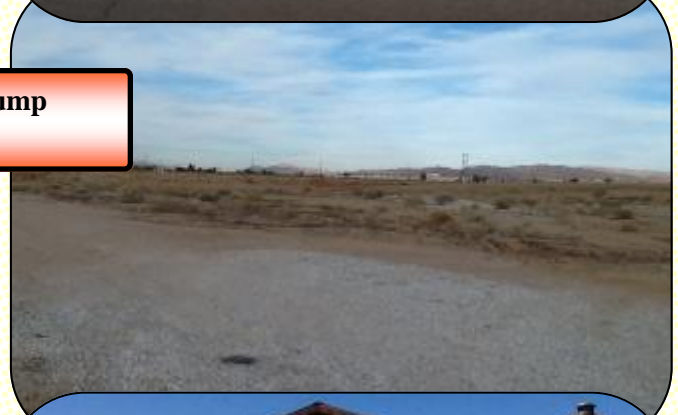
8 Commercial Vehicles Cases



9 Trash Bin Placement Cases



47 Illegal Dump Cases



80 Trash & Debris Cases



PROPERTY MAINTENANCE INSPECTION

The Town of Apple Valley created the PMI (Property Maintenance Inspection) Program, which has set the standard for all single-family and multi-family rental properties in Town. The program ensures that all rental property owners continually maintain their property, which benefits the tenants and owners.

Total Number of Properties Inspected	338
Passed First Inspection	273
Fees Collected	\$26,180.00

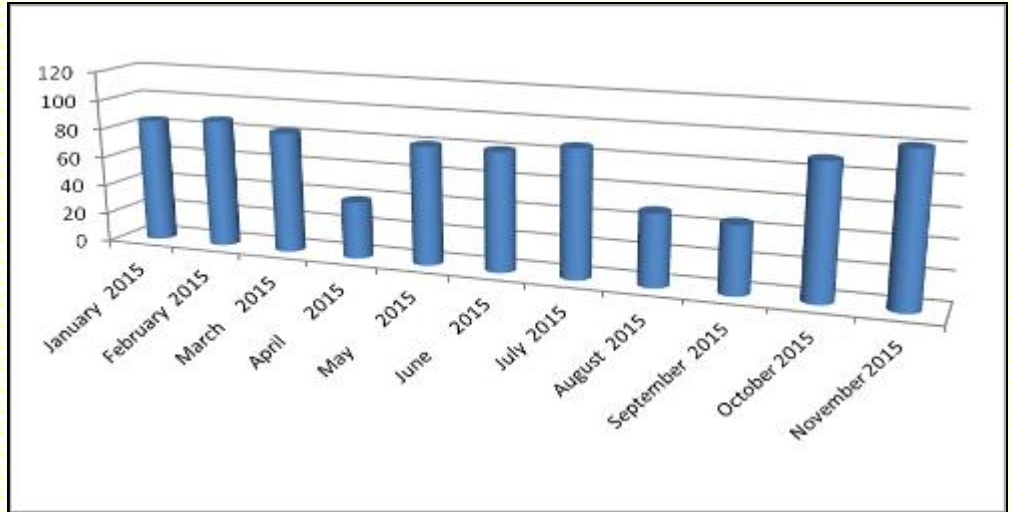


GRAFFITI ABATEMENT PROGRAM

The Town of Apple Valley offers an exceptional graffiti removal service town wide. This free color matched removal program eliminates the eyesore of graffiti and preserves the integrity of existing surfaces.

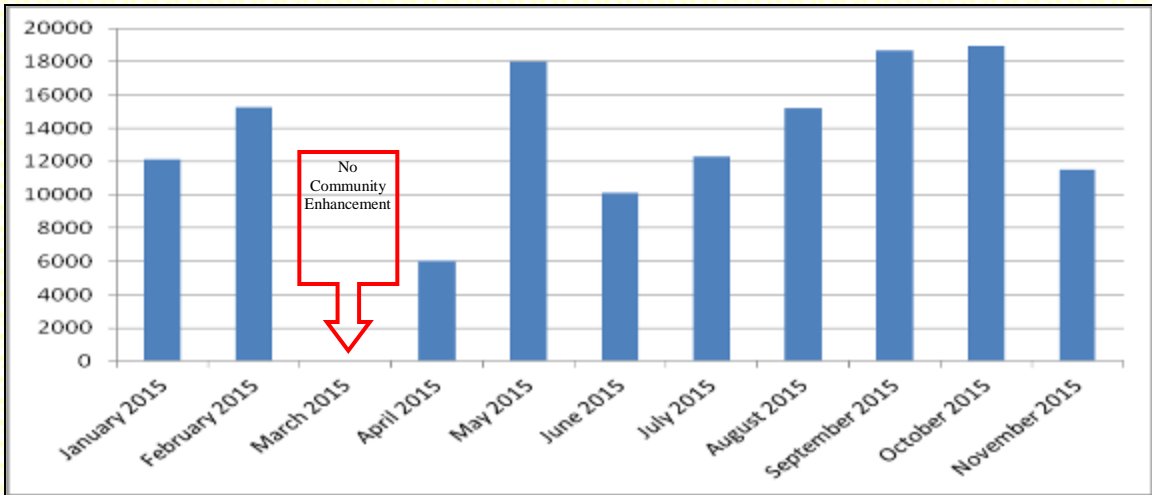
101 graffiti cases were opened

69% of the graffiti cases opened in November were opened proactively by officers.



COMMUNITY ENHANCEMENT PROGRAM

11,520 pounds of trash and debris was collected in November.



The Community Enhancement Crew consists of one part-time Community Enhancement Officer and multiple work release inmates from the San Bernardino County Jail. The Community Enhancement Crew removes illegal dumps from the desert when Code Officers cannot locate the individual(s) who dumped the items. They also assist with community enhancement events, Public Works, household hazardous waste and other functions throughout the town. The crew works on Saturday and Sunday.



CODE ENFORCEMENT

Case Spotlight

Provide Positive Change NOT Spare Change

An Apple Valley couple was contacted soliciting money from patrons in a local shopping center to assist with funeral arrangements for a small child. The couple had photographs of the child and explained to patrons that they approached she was killed after being involved in a car accident where the other person was intoxicated. Through investigation by the Sheriff's Department the subjects admitted to fabricating the story to collect money to pay bills.

The San Bernardino County Sheriff's Department HOPE (Homeless Outreach and Proactive Enforcement) Team is launching the "Positive Change, Not Spare Change" community awareness campaign. The goal of this campaign is to educate the public on those asking for spare change or holding "Homeless" signs seeking help.

Statistics demonstrate that 65% of panhandlers are not homeless. When you provide money to a panhandler you may be contributing to a drug or alcohol addiction.

By providing your spare change to legitimate homeless service providers they can channel your donation to real solutions for moving people beyond homelessness. These providers ensure that your spare change is turned into positive change for many people.

Code Enforcement and the San Bernardino County Sheriff's Department partner to enforce panhandling issues in local shopping centers to provide a safe environment was patrons. Throughout November and December additional enforcement has been initiated by both agencies to curtail panhandling issues during the holiday shopping season.



CODE ENFORCEMENT IS ON THE WEB

Want to find out what's going on in Code Enforcement?

- How to file a complaint
- Community enhancement events
- Graffiti abatement program
- Code Enforcement's monthly report
- Foreclosure Registration Form for real estate agents

Visit us or contact us @ www.AVCode.org /

code@applevalley.org



CODE ENFORCEMENT COMPLAINTS WELCOME

Have you ever wondered why Code Enforcement hasn't addressed issues on your neighbor's property? Although Code Enforcement is proactive in searching for municipal code violations, 78 square miles is a large area to cover, and Code Enforcement Officers will not see everything. This is where you can help make Apple Valley a "Better Way of Life." If you see a violation, report it to Code Enforcement using one of the many available options.

When filing a complaint, your name, address and phone number are required. This information remains confidential and is used only for the Code Enforcement Officer to contact you for additional information or to update you on the case.

There are several methods available to file a complaint:

- Call Code Enforcement at **(760) 240-7560**
- Go to www.AppleValley.org and click on "Let us Know" at the top of every page
- Go to www.AVCode.org and click on "Let us Know"
- Use the Government Outreach app for smart phones. Search the App Store or Marketplace for "GORequest"

